



# FITTING EVENT SAFETY PROTOCOLS

## January 27, 2021

The safety of our customers and employees is paramount to all of us at Callaway Golf. To provide a safe environment, the following COVID-19 safety protocols will be enforced at all Callaway Fitting Events:

- All interactions will be 1:1, by appointment only. Unfortunately, walk-up demo opportunities will not be permitted.
- Social distancing behaviors will be enforced, including maintaining more than 6 feet of spacing.
- All Callaway team members will wear facial coverings for the duration of the event. Members are encouraged to wear facial coverings for the safety of others.
- Disposable gloves will be worn throughout entirety of the setup/event/teardown process and properly disposed at the end of the event.
- Each individual fitting will start/end with proper disinfecting and sanitization of all clubs and components.
- Callaway Fitter will tee up the ball for the member.
- All golf clubs and components will be presented to the patron grip end first.
- Handwashing will be encouraged before and after the fitting. If that is not possible, hand sanitizer will be available in the fitting area.
- Callaway team member may rope off tent area to encourage distancing if applicable.
- All additional location-specific requirements and local guidelines will be followed.

**If you can answer YES to any of the following questions, please reschedule your fitting event:**

People with COVID-19 have had a wide range of symptoms reported – ranging from mild symptoms to severe illness. Symptoms may appear **2-14 days after exposure to the virus.** (1)

- Fever or chills
- Cough
- Shortness of breath or difficulty breathing
- Fatigue
- Muscle or body aches
- Congestion or runny nose
- Diarrhea
- Headache
- New loss of taste or smell
- Sore throat
- Nausea or vomiting
- Within the last 14 days, has someone in your household, or that you've had prolonged contact with, tested positive for COVID-19?
- Within the last 14 days, have you traveled to any foreign country?
- Within the last 14 days, have you traveled within the United States:
  - By air?
  - Overnight to a region with a shelter-in-place order?